



DIGITAL
LIFE

PROMPT CHARITABLE TRUST
0,Lead College Of Management,
Dhoni,
Palakkad,Palakkad,
Kerala-678009,India

Original for Recipient
Account Number : 900090081201
GST Bill Number : C32C242500003782
Credit Note Document Number : 554000249594
Credit Note Date : 01-FEB-2025
Due Date : 18-FEB-2025
Original Invoice Number : C32E242500087118
Original Invoice Date : 01-Jan-2025

Place of Supply: 32 Kerala

Connectivity Services

GST Registration Number: 32AABTP2832J1ZP

Organisation PAN : AABTP2832J

Invoice Reference Number : f7f937ac88fe6dbb4b0d8302b3f3731f67c979f241ca150a8080b7ca7985b0a0

Your ILL Credit Note against Original Invoice as above

Refer following pages for details of charges

Payment Received (₹)	TDS Deducted / Reversed (₹)	Previous Adjustment (₹)	Previous Balance (₹)	Current Charges (₹)	Total Dues (₹)
0.00	0.00	0.00	99,120.38	-67,145.81	31,974.57

	Amount(₹)
1 Periodic Charges	
Bandwidth Rental	56,903.23
CPE Rental	0.00
SLA	0.00
CoS Charges	0.00
Managed Services	0.00
Secondary Link	0.00
Additional LAN IP	0.00
2 Other Periodic Charges	0.00
3 Other Charges	0.00
4 One Time Charges	0.00
5 Total Value of Charges	0.00
6 Current Month Discount / Credit / Debit	0.00
7 Current Taxable Charges	56,903.23
8 Taxes	
CGST (9%)	5,121.29
SGST (9%)	5,121.29
9 Bill Discount including Tax	0.00
10 Security Deposit Charged	0.00
11 Security Deposit Returned	0.00
12 Waiver	0
Current Month Charges (7+8+9+10+11+12)	67,145.81

Payment Options



JioPay

Register with JioPay and get uninterrupted services.*

JioAutoPay

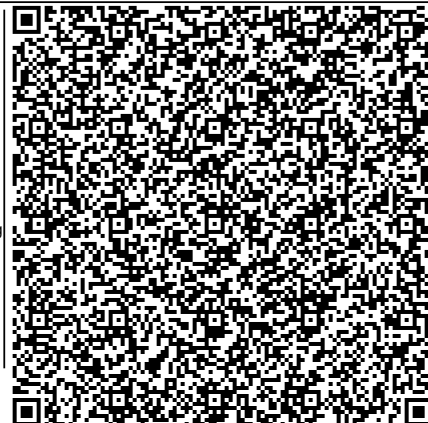
 **e-NACH (Debit Card)**
To set e-NACH mandate on your bank account visit www.jio.com/business/

 **Standing Instructions (Credit Card)**
Set JioAutoPay on your Credit Card.
To register visit www.jio.com/business/ and click on Register for autopay of invoice by credit card.

JioDigiPay

 **Selfcare Portal**
Pay bills using credit/debit card/netbanking/ e-wallets/UPI on www.jio.com/business/

 **NEFT/RTGS**
You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIL900090081201, IFSC Code YESB0CMSNOC



*Details under Important Information JioPay

GSTIN: 32AABCI6363G1ZS PAN: AABCI6363G

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited
Pukalakkattu Kariyattu Tower,
Ground, 1st, 2nd & 3rd floors,Near Yathri Nivas,
NH-47 Road, Mamangalam, Palarivattom P.O. Cochin
Kochi 682025 Kerala

Gst Registered Office: Company
Vytila
1st 29/1338a Chandrika Chambers S.a Road,vytila
Pincode: 682019 Emakulam



Terms and Conditions

Tariff & Plans

- There will be no increase in any tariff item the agreed contract Period. Thereafter, Reliance Jio Infocomm Limited reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to TRAI regulations.
- No charge will be levied for any service without your explicit consent.
- For periodic charges, the calculation has been done as follows: Annual Rate/12* No. of Months.
- For Fractional months in a quarterly bill cycle, the calculation has been done as follows: (Annual Rate/4)* (Days of Service in Quarter/Total No. of days in Quarter).

Complaints & Service Requests

Visit www.jio.com, login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number. You can also call 198 (toll-free) from your Jio number or 1800 889 9444 from other networks to register your service request / complaint.

JioPay

- JioAutoPay
 - JioAutoPay debit will be on 22nd day following the date of bill.
 - Click to view the process www.jio.com/business/autopay/

Service Accounting Codes (SAC)

SAC Code : Services	SAC Code : Services
998412 : Fixed Line Charges	998431 : Digital VAS Charges
998413 : Mobile Charges	998432 : Online Music Charges
998419 : VAS Charges	998433 : Online Video Charges
998422 : Data Charges	998439 : Online Content Charges
998414 : ILL	

Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.ker@jio.com, Telephone number: 1800-889-3999, Fax: 1800-889-1211

Address: Reliance Jio Infocomm Limited, 32/2552-C, Second floor,

Pukalakkattu Kariyattu Tower, Near Yathri Nivas NH 47 Road, Mamangalam, Palarivattom P O

Kochi 682025 Kerala

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

Other Information

- The invoice will be deemed accepted as per the Master Service Agreement or Terms and Conditions signed.
- Reliance Jio Infocomm Limited reserves the right to change, from time to time, the terms and conditions of the contract by giving notice of the change.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques, Reliance Jio Infocomm Limited reserves the right to disconnect services. The customer shall continue to be liable for the charges during the period of suspension.
- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @10% p.a, following adjustment of dues.
- We request you to log disconnection request through online portal. Please login to www.jio.com/business with your login id and password and click on New Service Request. Alternatively, you may also log disconnection at enterpriseservices@jio.com. Upon receipt of mail, a Service Request no. will be provided to you within 48 Hrs. Please note that In absence of SR number, no credit adjustments shall be made for the delay in disconnection and the customer shall be liable to pay for the charges.
- Goods and Service Tax (GST) and other indirect taxes, as may be applicable will be charged and shown separately over and above the billed amount. Further, any increase/addition/ introduction in taxes and/or levy of any taxes, levies, duties or any other statutory charges etc., (present/future) shall be charged to the Customer without any notice and shall at all-time be deemed to be payable.
- E-Bills will be sent to the Customer to his e-mail address as mentioned in EAF. For any change in e-mail address, Customer shall intimate Enterprise customer care about new email address at least 15 days prior to the commencement of the next billing cycle. Customer is responsible to pay his bills by the prescribed date. It is incumbent on the Customer to enquire his/her balance and settle the same even in case of non-receipt of monthly bill for any reason whatsoever.
- The payment shall be made in favour of RJIL900090081201.
- RJIL reserve it right to reserve or notify payment institution as part of terms and conditions of invoices or bills whenever applicable.
- No cheque payment will be accepted against wireline services.
- TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962. Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.

6 Months Balance

Sr. No.	Document Number	Invoice Date	Charges (₹)	Adjustments (₹)	Amount Paid (₹)	TDS Deducted (₹)	Balance Amount (₹)
1	533500235301	2025-01-01	99,120.00	0.00	67,145.43	0.00	31,974.57
2	551500223009	2024-10-01	99,120.00	0.00	99,120.00	0.00	0.00
3	522000235566	2024-07-01	99,120.00	0.00	99,120.00	0.00	0.00
4	553500201856	2024-04-01	99,120.00	0.00	99,120.00	0.00	0.00
5	535500186861	2024-01-01	106,097.38	0.00	106,097.38	0.00	0.00
Total							31,974.57

Taxes

Sr. No.	Description	Charges	CGST	SGST	Amount (₹)
1	This month charges	56,903.23	5,121.29	5,121.29	10,242.58

Reach Us

Call **199** (from a Jio number) or **1800-88-99-444** (from other networks) | Write to enterpriseservices@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com



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Credit Note Document Number: 554000249594

Credit Note Date: 01-FEB-2025

Product: ILL

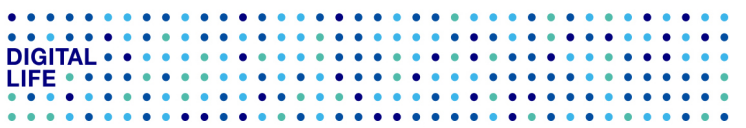
Periodic Charges for the Biling Period - Existing Circuit

Per Site Recurring Charges for the Period - 31-Jan-2025 to 31-Mar-2025

Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	Additional LAN IP	CoS	Managed Service	Secondary Link	Amount (₹)
1	1	100 Mbps	-56,903.23	0.00	0.00	0.00	0.00	0.00	0.00	-56,903.23
Sub total 1			-56,903.23	0.00	0.00	0.00	0.00	0.00	0.00	-56,903.23

Periodic Charges for the Biling Period - All Circuit

Sr. No.	No of Sites	Bandwidth	Bandwidth	CPE	SLA	Additional LAN IP	CoS	Managed Service	Secondary Link	Amount (₹)
1	1	100 Mbps	-56,903.23	0.00	0.00	0.00	0.00	0.00	0.00	-56,903.23
Total 1			-56,903.23	0.00	0.00	0.00	0.00	0.00	0.00	-56,903.23



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Credit Note Document Number: 554000249594

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Charges in Detail

Bandwidth Charges

Sr. No.	Logical/ Circuit ID	Originating Point	Install Date	Bandwidth	Service ID	From Date	To Date	Amount(₹)
1	1.1	Palakkad	25-Dec-23	100 Mbps	778620080186	31-Jan-25	31-Mar-25	-56,903.23
Total		1						-56,903.23